RFP 22-70302 All Payer Claim Database

Post Oral Presentation Clarification Questions

**Response Due by August 23rd at 2:00 PM Eastern**

1. In regard to your timeline, and you ensure the Indiana APCD Consumer-Facing Website be implemented and functional by August 1st, 2023. Please provide a detailed timeline with a start date of November 1, 2022.

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| Yes, Onpoint can confirm that the Indiana APCD Consumer-Facing Website will be implemented and functional by August 1, 2023, assuming a start date of November 1, 2022.  As described in our RFP response, Onpoint has provided multiple clients with consumer-facing websites and interactive reporting that provide the public with information regarding the cost, quality, and utilization of healthcare services. Our proposed solution for the State is based on our experience and lessons learned with our other state clients.  To meet the State’s request for a detailed timeline, we have provided a draft Indiana APCD Consumer-Facing Website timeline for the implementation period below.  **Indiana APCD Consumer-Facing Website Timeline**   |  |  |  |  | **Implementation (by Month)** | | | | | | | | | | | | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | |  |  |  |  | **2022** | | **2023** | | | | | | | | | | | **#** | **Task** | **Start Date** | **End Date** | **N** | **D** | **J** | **F** | **M** | **A** | **M** | **J** | **J** | **A** | **S** | **O** | | **N/A** | **Contract Start** | **11/1/22** |  |  |  |  |  |  |  |  |  |  |  |  |  | | **1** | **Initial Infrastructure** | **12/1/22** | **4/12/23** |  |  |  |  |  |  |  |  |  |  |  |  | | 1.a | Review website security and operational standards | 12/1/22 | 12/28/22 |  |  |  |  |  |  |  |  |  |  |  |  | | 1.b | Build Tableau server for hosting reporting | 12/29/22 | 4/12/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 1.c | Obtain web address | 12/29/22 | 1/4/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 1.d | Create website environments (e.g., development, test, production) | 12/29/22 | 2/8/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **2** | **Stakeholder/IDOI Engagement Meetings to Define Requirements for APCD Consumer-Facing Website Content** | **12/1/22** | **2/10/23** |  |  |  |  |  |  |  |  |  |  |  |  | | 2.a | Determine process for including non-IDOI external stakeholders in website reporting discussions/decisions | 12/1/22 | 12/28/22 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.b | Define a communication strategy for engaging stakeholders ahead of public reporting launch | 12/1/22 | 12/28/22 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.c | Hold stakeholder meetings according to defined engagement process | 1/2/23 | 1/27/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.d | Review existing Indiana-specific collateral and style guides | 1/2/23 | 1/27/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.e | Define required website features and functionality | 1/2/23 | 1/27/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.f | Map end users’ journeys | 1/2/23 | 2/10/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 2.g | Summarize feedback to be used in requirements building | 1/30/23 | 2/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **3** | **Website Design** | **2/6/23** | **6/2/23** |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a | Determine branding conventions | 2/6/23 | 3/24/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a.i | Build draft style guide and page design | 2/6/23 | 2/17/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a.ii | Build site wireframe and structure | 2/6/23 | 2/24/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a.iii | Provide IDOI with UAT regarding wireframes | 2/27/23 | 3/10/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a.iv | Update wireframes based on IDOI feedback | 3/13/23 | 3/17/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.a.v | Receive final IDOI approval of webpage design and style guide | 3/20/23 | 3/24/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.b | Identify content needed for web pages | 3/27/23 | 3/31/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 3.c | Define and develop content | 3/27/23 | 6/2/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **4** | **Website Development** | 3/27/23 | 7/7/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.a | Develop web pages based on approved requirements | 3/27/23 | 5/5/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.b | Confirm website functionality | 5/8/23 | 5/12/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.c. | Complete accessibility testing to confirm Section 508 compliance | 5/8/23 | 5/12/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.d | Embed completed Tableau reports | 5/8/23 | 7/7/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.d.i | Build framework for embedding Tableau reports | 5/8/23 | 5/19/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.d.ii | Embed completed Tableau reports | 6/30/23 | 7/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 4.d.iii | Confirm functionality of Tableau reports | 7/4/23 | 7/7/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **5** | **Report/Dashboard Content** | **1/30/23** | **7/3/23** |  |  |  |  |  |  |  |  |  |  |  |  | | 5.a | Provide IDOI with options for specific measures to be reported | 1/30/23 | 2/13/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.a.i | Review and select methodology for quality ratings | 1/30/23 | 2/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.a.ii | Review and select methodology for utilization measures | 2/6/23 | 2/10/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.a.iii | Review and select methodology for shoppable procedures | 2/13/23 | 2/13/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.b | Identify facility reporting requirements | 1/30/23 | 2/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.b.i | Identify types of facilities to be reported | 1/30/23 | 2/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.b.ii | Identify which measures will be reported at facility level | 1/30/23 | 2/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c | Review options for drill-down in reports/dashboards | 2/6/23 | 5/19/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c.i | Develop draft dashboard based on IDOI requirements | 2/6/23 | 3/3/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c.ii | Present draft dashboards to IDOI | 3/6/23 | 4/7/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c.iii | Provide IDOI with UAT of draft dashboards | 3/13/23 | 4/21/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c.iv | Incorporate IDOI feedback | 3/20/23 | 4/28/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.c.v | Receive IDOI approval of final recommendation on report content for development | 5/8/23 | 5/19/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.d | Perform embedded Tableau dashboard development | 5/15/23 | 6/30/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.d.i | Confirm final data available from submitters | 5/15/23 | 5/15/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 5.d.ii | Refine reports with final data from submitters | 5/22/23 | 6/30/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **6** | **Website UAT** | **7/4/23** | **8/1/23** |  |  |  |  |  |  |  |  |  |  |  |  | | 6.a | Review full draft site with final data | 7/4/23 | 7/17/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 6.b | Document and incorporate feedback | 7/18/23 | 7/24/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 6.c | Provide IDOI with final UAT of website | 7/25/23 | 7/31/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 6.d | Receive approval of website for launch | 8/1/23 | 8/1/23 |  |  |  |  |  |  |  |  |  |  |  |  | | **7** | **Website Deployment** | **8/1/23** | **8/1/23** |  |  |  |  |  |  |  |  |  |  |  |  | | **8** | **Post-Launch Activities** | **8/2/23** | **7/17/25** |  |  |  |  |  |  |  |  |  |  |  |  | | 8.a | Monitor website for usage and respond to inquiries from IDOI and stakeholders | 8/2/23 | 9/12/23 |  |  |  |  |  |  |  |  |  |  |  |  | | 8.b | Refresh the data for the Consumer-Facing Website on an annual basis | 8/1/24 | 8/1/24 |  |  |  |  |  |  |  |  |  |  |  |  | | 8.c | Provide technical assistance and documentation to IDOI and end users | 8/2/23 | 7/17/25 |  |  |  |  |  |  |  |  |  |  |  |  | | 8.d | Collect stakeholder feedback to inform updates for next release | 9/1/23 | 1/30/24 |  |  |  |  |  |  |  |  |  |  |  |  | |